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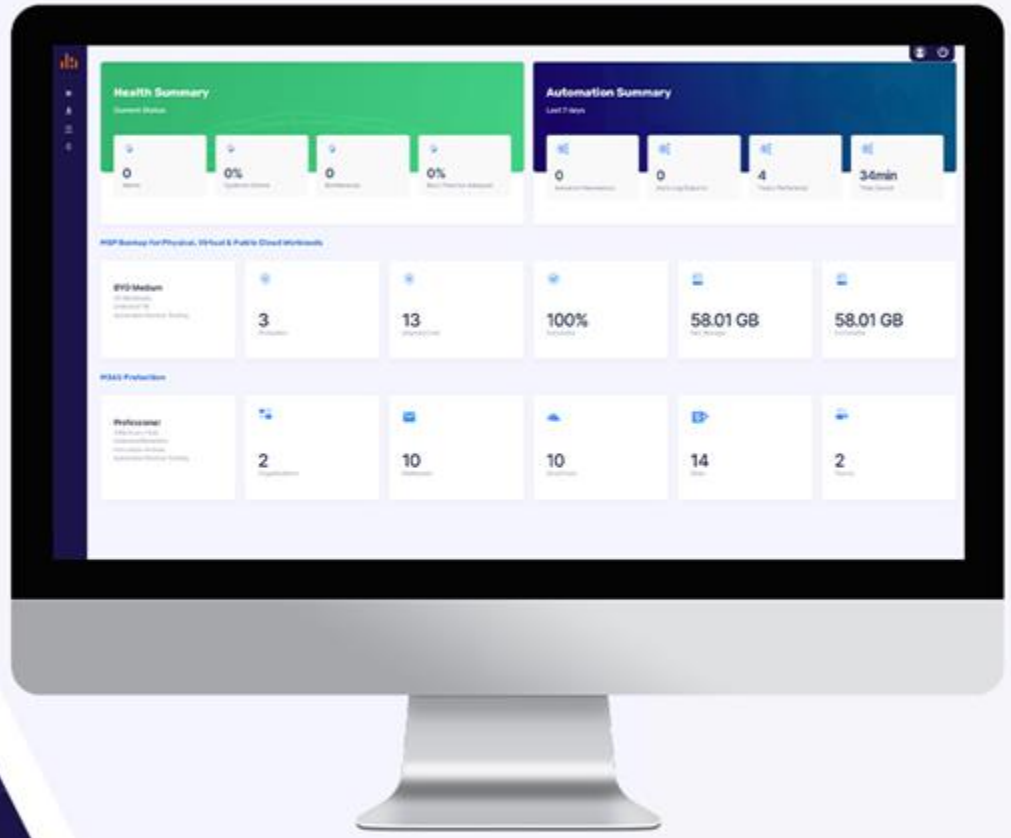
MSP BACKUP

#1 Backup Management Platform
for MSPs using Veeam and Wasabi

veeam wasabi



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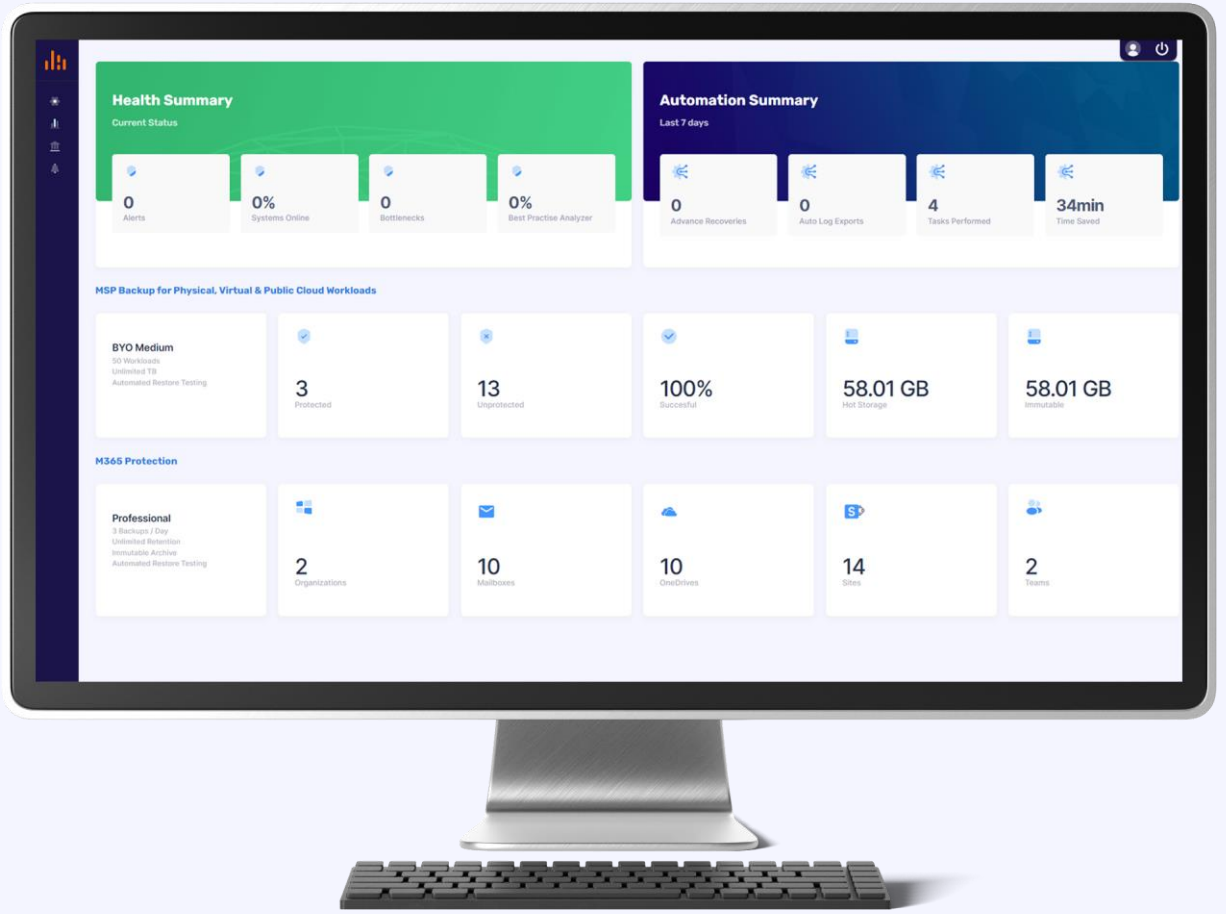
MSP Backup simplifies the enterprise grade power of Veeam and seamlessly integrates it with the, performance, value, and scalability of Wasabi

Key Features

- **Simplified and automated deployment of Veeam Software and Wasabi Storage**
- **Protect physical, virtual, public cloud and Microsoft 365 workloads**
- **Flexible month-to-month billing**
- **Choice of Wasabi storage region, per end-client, for data sovereignty and compliance prerequisites**



VEEAM INNOVATION AWARD 2024 Partner — GLOBAL AWARD

VEEAM INNOVATION AWARD 2024 Partner — ANZ AWARD

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VEEAM INNOVATION AWARD 2023 Partner — ANZ AWARD

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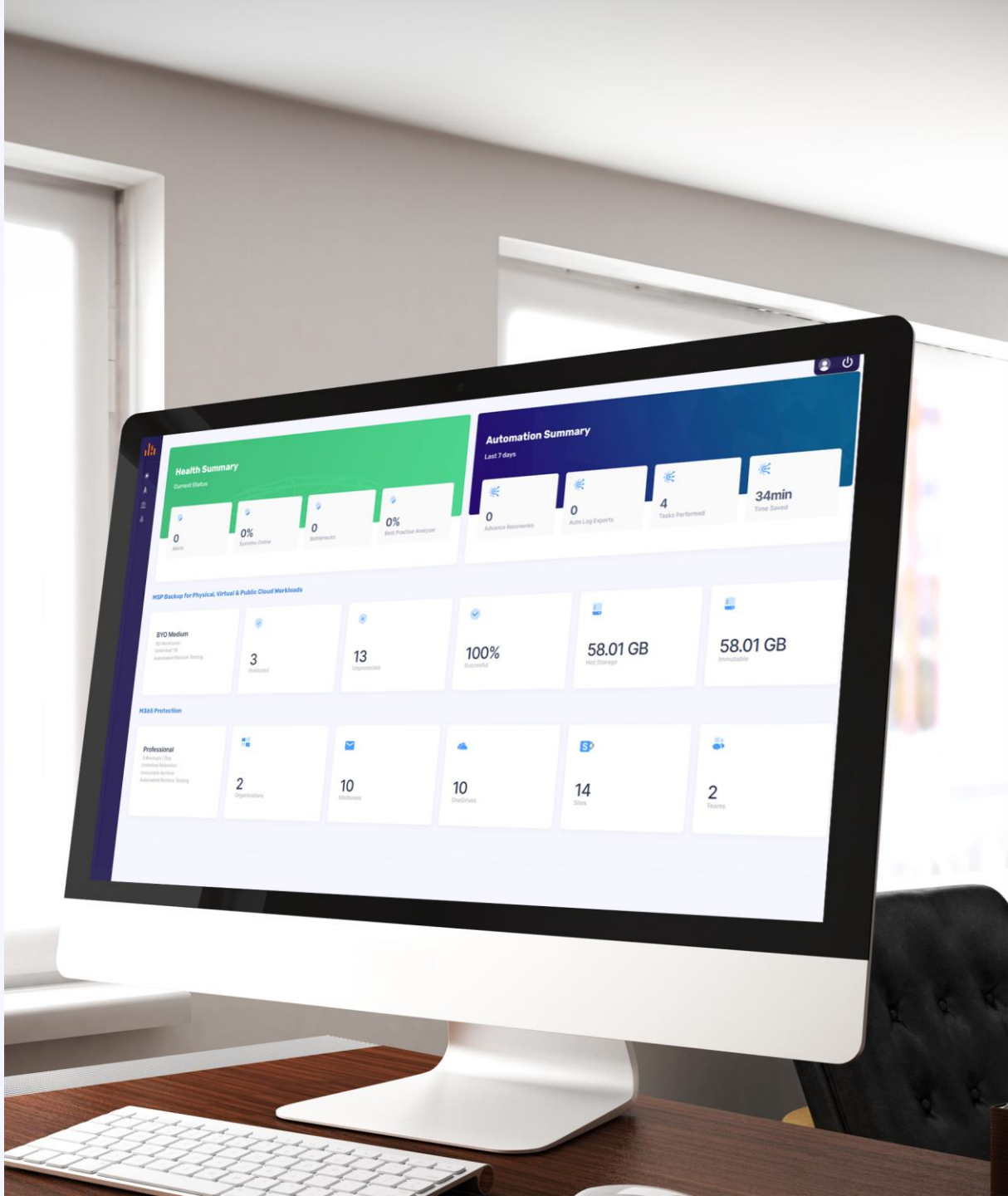
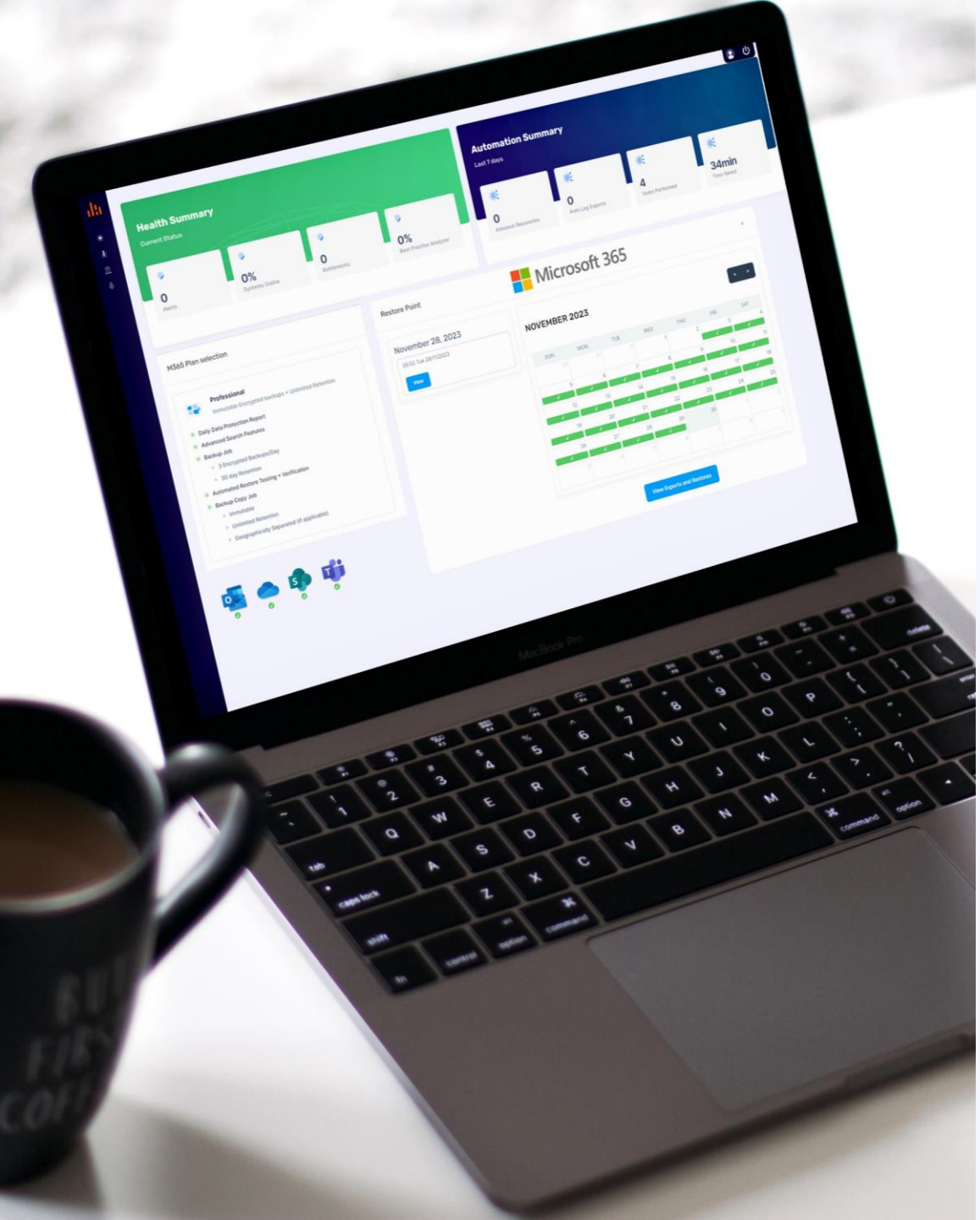
Redefining MSP Success Through Award-Winning Veeam Innovation

Manage all clients from a centralized backup management platform:

- ✓ Simplified and automated deployment of Veeam Software
- ✓ Total visibility and granular control
- ✓ Highly scalable
- ✓ Proactive issue management
- ✓ Optimal price & performance
- ✓ Intuitive user interface, with end user self-service capabilities
- ✓ Adaptive flexibility





M365 Protection Evolved: Harnessing Innovative Features for Enhanced Security and Dependable Restoration

- ✓ Cloud-to-cloud protection for Microsoft Exchange Online, SharePoint Online, OneDrive and Teams
- ✓ Ransomware protection with end-to-end encryption and immutability
- ✓ Automated test restores of every object type within each backup restore point

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MSP Backup

Server, Workstation, Cloud VMs & M365 Protection

Flexible month-to-month plan options

MSP Backup
All-In-One

- Includes Probax automation and management platform, purpose-built for MSPs
- Includes Veeam Licensing
- **Includes Wasabi Storage**
  Choice of Wasabi Storage region per End Customer
- **Priced per protected workload** Each unit includes 1 Probax workload protection license, 1 Veeam license, and Wasabi Storage.
- **OPTIONAL**
  MSP Backup for M365
  (standard per user rates apply if used)

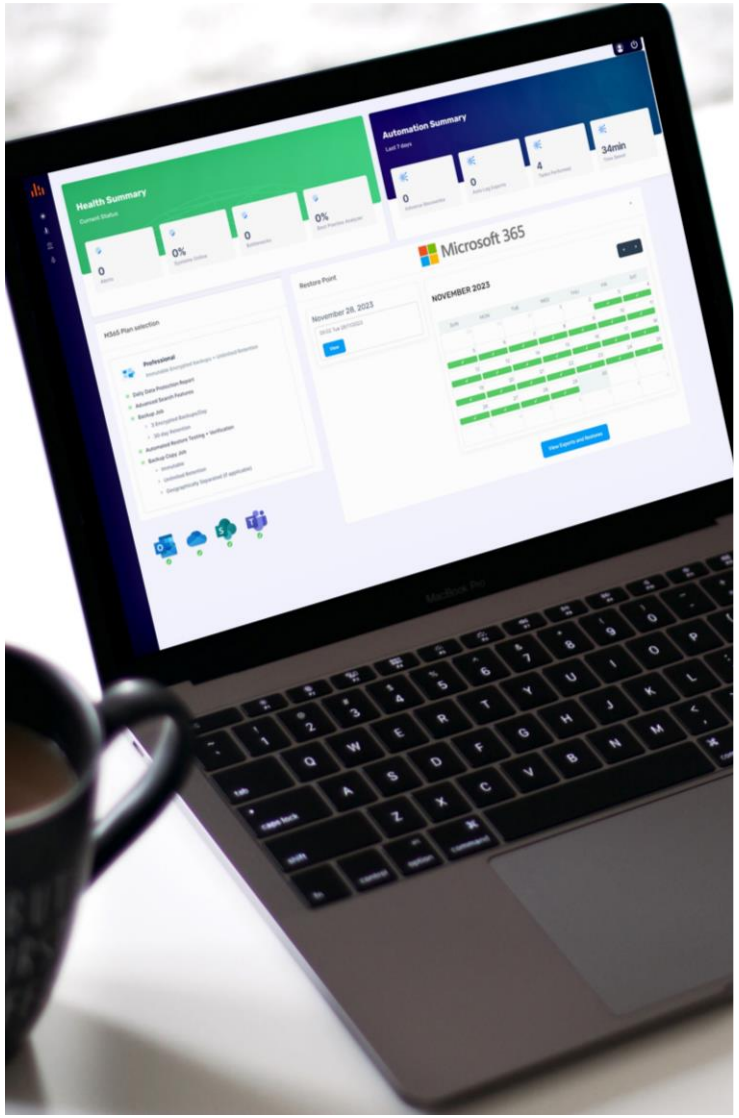
MSP Backup for M365
Essentials (Standalone Available)

- Complete protection for Exchange Online, SharePoint Online, OneDrive and Teams
- Includes Veeam VBO365 Licensing and Wasabi Storage
- 1x daily automated and encrypted backup
- **1 year retention**
  Unlimited Wasabi Storage
  Choice of Wasabi Storage region per End Customer
- **Intuitive self-service portal for Customers**
  Customizable user access
  Daily MSP and End Customer reports
- **Priced per user**
  All licensed M365 users will be billed
  No charge for Shared Mailboxes
  No charge for Unlicensed M365 Users

MSP Backup for M365
Professional (Standalone Available)

- Complete protection for Exchange Online, SharePoint Online, OneDrive and Teams
- Includes Veeam VBO365 Licensing and Wasabi Storage
- 3x daily automated and encrypted backups
- **Unlimited retention**
  Unlimited Wasabi Storage
  Choice of Wasabi Storage region per End Customer
- **Immutability**
- **Automated Health Verification**
  Automated test restores of every object type within each restore point
- **Intuitive self-service portal for Customers**
  Customizable user access
  Daily MSP and End Customer reports
- **Priced per user**
  All licensed M365 users will be billed
  No charge for Shared Mailboxes
  No charge for Unlicensed M365 Users

Bundled with AIO or Standalone



Experience the Simplicity of Probax MSP Backup

This is the "Easy Button" for MSPs wanting to use Veeam with Wasabi Cloud Storage

Veeam Agent *for Microsoft Windows* + wasabi hot cloud storage

1. Login to MSP Backup
2. Create New Client Account (multi-tenancy enabled)
3. Select Add Systems → Protect Servers and Workstations
4. Select Install Scout for VAW
5. Choose Wasabi Region (choice of region per client account)
6. Select Download Scout Installer
7. Download and install Scout Installer on initial machine
8. Click on Copy Hostname button at the end of setup
9. Paste Hostname into MSP Backup and click Update Hostname

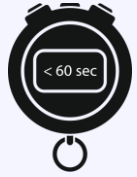
probax automation takes over

- Provision new Wasabi Storage bucket
- Scan environment for Unprotected Workloads Server & Workstation [1]
- Download and install Veeam Agent for Windows (or update)
- Provision VAW license via Pulse and apply license
- Apply new MSP Backup Cloud Object Storage Job (will not overwrite)
- Commence first daily backup at scheduled start time [2]

[1]Unprotected workloads can be protected in just 2 clicks

[2]Number of restore points and start time can be set in MSP Backup. Default is 90 restore points and 6pm (local time) start time

Veeam Backup *for Microsoft 365* + wasabi hot cloud storage

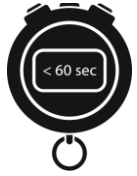


1. Login to MSP Backup
2. Create New Client Account (multi-tenancy enabled)
3. Select Add M365
4. Choose Wasabi Region (choice of region per client account)
5. Select M365 plan – Essentials or Professional (per client)
6. Authenticate with Microsoft using Global Administrator account

probax automation takes over

- Provision new Wasabi Storage bucket
- Apply correct permissions for Veeam
- Apply new MSP Backup Job for M365
- Commence first backup (immediate)

Veeam Backup & Replication™ + wasabi hot cloud storage



Typically used for more complex environments and/or where custom configuration of backup jobs are needed.

Veeam Backup and Replication must be installed by the partner before proceeding

1. Login to MSP Backup
2. Create New Client Account (multi-tenancy enabled)
3. Select Add Systems → Protect Servers and Workstations
4. Select Install Scout for VBR
5. Choose Wasabi Region (choice of region per client account)
6. Select Download Scout Installer
7. Download and install Scout Installer on initial machine
8. Click on Copy Hostname button at the end of setup
9. Paste Hostname into MSP Backup and click Update Hostname

probax automation takes over

- Provision new Wasabi Storage bucket
- Create new Object Storage Repository in VBR
- Scan environment for Unprotected Workloads
- Import VBR data into MSP Backup for visibility and monitoring
  - ✓ Server Health - CPU, Memory & Latency in real-time
  - ✓ All Backup Jobs – Start, stop or initiate full backup in MSP Backup
  - ✓ All Repository Info – Type, storage usage and job information
  - ✓ Veeam log event viewer – Download or auto send to Probax
  - ✓ Additional settings – Send logs to Probax on best practice violations, warnings & errors. Auto backup all discovered systems

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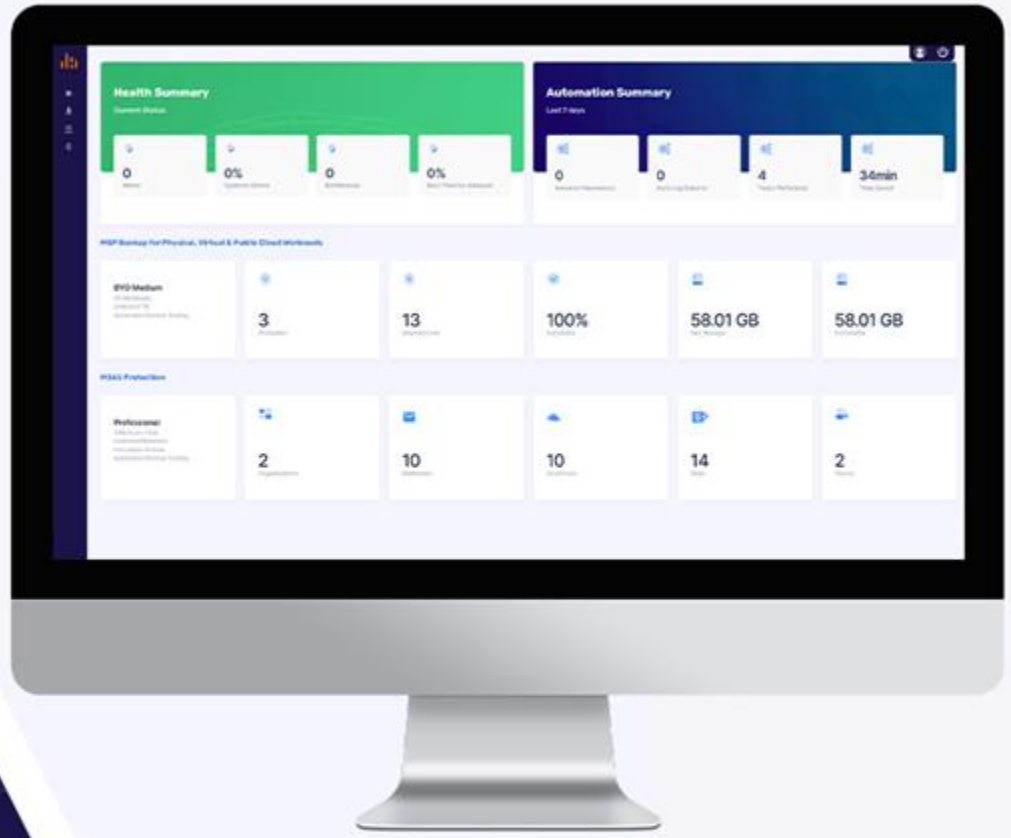

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